Support

Email redfacesa@gmail.com. Use the address on your Pet Angels account if you have one, so we can find you. We reply by email. This is also the contact for App Store and Play Store questions.

Updated 23 October 2026.

Steps: get help

- 1. In a post, tap Report. Staff see the queue.
- 2. Email redfacesa@gmail.com from the address on your account.
- 3. How the app works (with the real buttons): https://petangelssa.co.za/how-it-works
- 4. Live app: https://app.petangelssa.co.za

Account and privacy

- Privacy policy: https://petangelssa.co.za/privacy
- Terms of use: https://petangelssa.co.za/terms
- Delete your account: https://petangelssa.co.za/account/delete

Payments

For a charge on a shop or shelter listing, write to the seller first with the order details, then email us if you still need help. Card data sits with RedFace Pay or Paystack, not in Pet Angels.

Store listing (short)

Pet Angels SA is a South African animal community. Read the journal, find shelters, follow people, and shop supplies. Adoption stays with rescue. The phone app opens the live site.